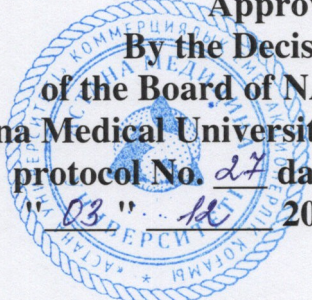




Approved
By the Decision
of the Board of NAO
«Astana Medical University»,
protocol No. 27 dated
13 " 10 " 10 2024.



QUALITY POLICY OF THE NAO «ASTANA MEDICAL UNIVERSITY» FOR 2024–2026

The Quality Policy of the NAO «Astana Medical University» aims to implement:

Mission: «Training competitive specialists capable of addressing existing and emerging challenges to public health; generating new knowledge and innovations; contributing to the scientific and technological development of national and global healthcare».


Vision: "A world-class research university ranked in the TOP-700 of QS WUR and/or the TOP-150 of QS EECA, continuously evolving on the principles of the triad of science, education, and practice, uniting the efforts of professionals inspired by a shared mission."

The Quality Policy of the NAO "AMU" includes:

- A systematic approach to training competitive and professionally competent healthcare specialists;
- Involvement of employers in the process of developing and implementing educational programs;
- Transformation into a research university and its development as a leading center for translating new knowledge and innovations into healthcare practice and policy;
- Development of the University as an integrated academic medical center operating on the principles of the triad of education, science, and practice;
- Integration into the global educational space through participation in international scientific and educational projects and academic mobility programs;
- Development of human resources and improvement of the University's management and financial systems;
- Commitment to meeting applicable requirements: legislation, ESG standards, ISO, and the Academic Integrity League;
- Development of the University's infrastructure, material and technical base.

The Quality Policy of the NAO "AMU" contributes to:

- Creating an effective and flexible quality management and control system for the educational process, based on a model for systematic education assessment and collegial review mechanisms involving independent, including international, experts;
- Further reengineering and digitalization of the University's business processes;
- Integration of the management system through the systematic implementation of ISO standards (9001, 37001);

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- Developing a quality culture by enhancing the role of academic integrity principles and implementing the standards of the Academic Integrity League;
- Improving the internal quality management system;
- Ensuring the University's informational transparency and openness of all processes;
- Building a corporate culture aimed at high employee motivation and engagement in realizing the University's mission and strategic objectives;
- Further development of the University's digital management environment – an analytical information platform – SmartAMU;
- Promoting corporate governance principles, academic integrity, meritocracy, and zero tolerance for corruption;
- Creating safe and comfortable conditions for faculty, students, and staff.

The management of the NAO "AMU" leads the implementation of the Quality Policy, ensuring regular reviews to assess its adequacy, relevance, and opportunities for continuous improvement.

The engagement of NAO "AMU" personnel in fostering a quality culture among all stakeholders demonstrates their commitment to the Quality Policy.

The NAO "AMU" is committed to strictly adhering to the Quality Policy to establish itself as a leader in training highly qualified healthcare specialists in Kazakhstan.